

## Make sure we can reach you.

### Stay connected. Stay informed.

To ensure that you receive all vital communications during your transition and following your conversion, please confirm that your email settings are not inadvertently blocking receipt.

### Take action.

Receiving this email doesn't necessarily mean that you will receive all essential emails from Ascensus. Please confirm with your IT department or email service provider that the following IP addresses and domains are "whitelisted" by your organization's security tools to ensure successful delivery.

<b>Email communications*</b>	<ul style="list-style-type: none"><li>▪ IP address: 68.232.207.236</li><li>▪ Domain: ascensus-mail.com</li></ul>
<b>eSignatures</b>	<ul style="list-style-type: none"><li>▪ IP address: 204.93.207.42 and 107.21.57.45</li><li>▪ Domain: sertifi.net</li></ul>
<b>Surveys</b>	<ul style="list-style-type: none"><li>▪ IP address: 216.34.99.11 through 216.34.99.19</li></ul>

## Taking this simple step ensures that you will receive key email messages that can help you keep your plan in compliance.

\*Emails will include links to websites with additional plan information. If your filtering tools are not allowing access to these legitimate websites, please have your IT department update to allow access to sites and subsites of ascensus-mail.com.

**Please note:** This communication pertains to emails that are categorized as "transactional" because the content is largely related to facilitating or honoring our agreed upon business relationship. This is different from commercial or promotional emails. While you can't unsubscribe from transactional emails, you always have the option to unsubscribe from emails that are categorized as commercial or promotional.